



**2009 QHCF CONFERENCE
SEPTEMBER 16-18, 2009**

**COWBOY VILLAGE RESORT
120 SOUTH FLAT CREEK DRIVE
JACKSON HOLE, WY 83001**

**BLOCK ROOMS— CALL 307 733-3121
ASK FOR
QUALITY HEALTH CARE FOUNDATION**



&



**Goal: Enhance LTC Nursing and Adminstror's Skills related to:
Activities, F309, and Art of Delegation, and Wound Care.**

Contact Hours—up to 14

Target Audience: NHA, RNs & Activity Coordinators

12.5 +

Limited Seating—30

Fee— See Registration Form

CONTACT HOURS

Pre-Registration Required

AVAILABLE

Call 605-720-7117



MPHC

PO Box 187

Fort Meade, SD 57741

**2009 QHCF CONFERENCE
SEPTEMBER 16-18, 2009**

**COWBOY VILLAGE RESORT
120 SOUTH FLAT CREEK DRIVE
JACKSON, WY 83001**

Learning Objectives— Complete List available at Conference

Title: *Strategies to Reduce CNA Turnover by Cheri Benander*

1. Examine the factors that contribute to CNA turnover.
2. Design a recruitment program to attract individuals into health care professions.
3. Create a retention strategy based on the outcome of recruitment program.

Title: *“Updates on Residency Safety Initiatives in Wyoming— 9th SOW” by Pat Fritz*

1. Discuss updates on residency safety initiative in Wyoming- 9 SOW.

Title: *“Interdisciplinary Teamwork with Activities”— Regulations, Trends, and Issues by Susan Newell*

1. Discuss current federal (CMS/OBRA) regulatory requirements and surveyor guidelines impacting interdisciplinary teamwork with Activities.
2. Identify interdisciplinary strategies for providing an "ongoing provision of activities".
3. Utilize interviews, surveys, quality assessment information and management skills to enhance the interdisciplinary delivery of Activity/T.R. programs and services.

Title: *“Person-Centered Care: It’s all in the Communication” by Susan Newell*

1. Identify the connection between "person-centered" care, interdisciplinary assessments, care plans, and communication, based on federal (CMS-OBRA) requirements, and professional standards.
2. Identify the importance of individual lifestyles, habits, routines, preferences, spiritual needs, and cultural considerations in providing person-centered care.
3. Identify paperwork tools and interdisciplinary communication strategies for completing documentation, increasing consistent care plan implementation, and enhancing and evaluating the delivery of person-centered care, from admission through discharge.

Title: *“F309 Quality of Care— Pain Management and Non-Drug Interventions” by Susan Newell*

1. Identify new regulatory (CMS F309) requirements/expectations regarding pain and pain management.
2. Identify key elements regarding pain management document (assessment, quality indicators, care plans, daily records, progress notes).
3. Demonstrate the ability to provide a variety of non-pharmaceutical pain management techniques.

Title: *“Supervising or Snooping and the Art of Delegation” by Susan Newell*

1. Identify key elements for successfully managing, directing, supervising, and delegating job task to personnel and volunteers.
2. Identify positive and negative types of supervision.
3. Identify the benefits and stages of successful “team” development.
4. Discuss management strategies that enhance staff effectiveness and performance (policies and procedures, job descriptions, interview questionnaires, performance evaluations, etc.

Title: *Federal Health Reform and Medicare Proposals affecting LTC Providers by Barbara Manard*

1. Review key aspects of federal health reform and Medicare proposal affecting LTC providers.

Title: *Proposed changes to the Wyoming Medicaid payment system for nursing home facilities by Barbara Manard*

1. Discuss proposed changes to the Wyoming Medicaid payment system for nursing facilities.

Faculty

Cheri Benander, RN, MSN. She has been in the health-care field for 30 years working in various positions including a CNA, Medication Aide, and Registered Nurse. She graduated with an Associate's Degree in Nursing in 1993 and returned to school to obtain a Bachelor's Degree in Nursing in 2006 and a Master's Degree in Nursing in 2008. She came to Wyoming in 1998 as a Home Health and Hospice Director for Powell Valley Healthcare, moving into the Vice President of Resident Care Services Position in 2002 and remains in that position. She currently serves on the education committee for AAHSa, the State Board of Nursing CNA II Task Force and is a member of the Wyoming Home Advisory Group.

Pat Fritz, BSN is currently the Patient Safety Manager with Mountain Pacific Quality Health of Wyoming. She has spent over 30 years in Long Term Care as a staff nurse, Director of Nursing and Nursing Home Administrator.

Susan Newell, CTRS is president of T.R. - T.I.P.S., Inc., a firm specializing in educational services and management products for long term care, assisted living, and adult day care centers. Susan has a Master's Degree in HPER - Therapeutic Recreation and Administration, and a Master's Certificate in Gerontology, with more than 25 years administrative and hands-on experience. She is the author of eleven books, including Care Plans for Culture Change - Interdisciplinary and Resident-Directed, Activity/T.R., Social Service, and Nursing Department Surveys Made Easy, and Activity/TR and Social Services for Long Term Care. She has also authored numerous articles for Creative Forecasting magazine. Sue is an Adjunct Assistant Professor in Therapeutic Recreation and Health at the University of Nebraska at Omaha. She teaches Activity Coordinator and Social Service Training Courses in Iowa and Nebraska.

Barbara Manard, Ph.D., is Vice-president of long-term care/health strategies for the American Association of Homes and Services for the Aging (AAHSA). She is a nationally-recognized expert on Medicare & Medicaid payment systems with 30 years experience in the public and private sectors. Widely published in the field, and deeply involved in this year's development of health reform proposals affecting LTC financing.

Agenda

Goal: Provide updates for NHA, DON, and Activity Coordinates in a LTC facility.

Sept. 16, 2009

Wednesday

10:00 am - 2:00 pm	QHCF Board Meeting		
12:30 pm - 1:00 pm	REGISTRATION		
1:00 pm - 3:00 pm	<i>"Strategies to Reduce CNA Turnover"</i>	Cheri Benander	2 hr
3:00 pm - 4:00 pm	<i>"Updates on Residency Safely Initiatives in Wyoming-- 9th SOW"</i>	Pat Fritz	1 hr

Time for Business Meeting

Time for Other Activities TBA

Sept. 17, 2009

Thursday

7:30 am - 8:00 am	REGISTRATION		
	Presenter	Susan Newell	
8:00 am - 10:30 am	<i>"Interdisciplinary Teamwork with Activities"</i> -Regulations, Trends, and Issues		2.5 hr
10:30 am - 10:45 am	BREAK		
10:45 am - 12:00 pm	<i>"Person-Centered Care: It's all in the Communication"</i>		1.25 hr
12:00 pm - 1:00 pm	LUNCH		
1:00 pm - 2:30 pm	<i>"F309 Quality of Care—Pain Management and Non-drug Interventions"</i>		
2:30 pm - 2:45 pm	BREAK		
2:45 pm - 4:00 pm	Continued F309		2.75 hr

Sept. 18, 2009

Friday

7:30am - 8:00 am	REGISTRATION		
8:00am - 8:45 am	<i>Federal Health Reform and Medicare proposal affecting LTC Providers</i> by Barbara Manard		.45 hr
8:45am - 9:45 am	<i>Future changes to the Wyoming Medicaid payment system for nursing facilities</i> by Barbara Manard		1hr,
9:45 am - 10:00 am	BREAK		
10:00 am - 12:00 pm	<i>"Supervising or Snoopervising and the Art of Delegation"</i> by Susan Newell		2 hr

12.5 Contact Hours

RN- 12.5 Contact Hours

Health Education Development Systems, Inc. is an Approved Provider of continuing nursing education by CNE-Net, the education division of the North Dakota Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Provider Number AR 65.

WY Nursing Home Administrator

1.5 CEUs awarded through MPHIC
12.5 Contact Hours awarded through MPHIC

SD Nursing Home Administrator

12.5 CEUs awarded by HEDS who is approved as a provider of continuing education in nursing home administrators by the South Dakota board of Examiners for Nursing Home Administrators.

Provider Number NFA2007.02



Name of Facility _____

Address _____

City _____

St. _____ Zip _____

Name	Title	Full Conference	Day 1 \$75	Day 2 \$160	Day 3 \$90

<p>MPHC Members \$100 per facility - full conference only Non Members Full Conference \$300 Charge per day for Members and Non-members listed below</p>	<p>MPHC/QHCF Fall 2009 Conference Registration Pre-Registration Required by September 4, 2009 Send Registration and Appropriate Fees (Checks Payable to MPHIC) to: MPHC, PO Box 187, Fort Meade, SD 57741</p>
--	--